LaserHQ Limited Privacy Privacy

At LaserHQ Limited client confidentiality and privacy is taken very seriously. The data you provide is collected from you for the purpose of:-

* Dealing with your questions accurately.
* So we can provide you with suitable information about our products and services from time to time.
* Adding your details to our online booking system.
* Taking payment for our services.

By using our website you are agreeing to the collection and use of your personal information.

You can be assured that all enquiries will be treated in the strictest confidence expected of medical and healthcare professionals.

Patient Consent for Text and Email Message Communication (GDPR). LaserHQ Limited wishes to expand its methods of communication with patients which is to include text reminder services and email correspondence. Patient privacy is extremely important to us and Data Protection law has recently changed.

On the 25th May 2018 the General Data Protection Regulation, known as GDPR, came into effect. GDPR imposes additional obligations on organisations and gives you extra rights around how your data is used.

We want you to know that LaserHQ Limited respects the information we hold and that we take the security of your information very seriously and would never pass on your information to any third parties. Your contact details will be solely used in relation to treatment services offered by LaserHQ Limited and you can choose to opt out at any time by contacting us.

We are committed to protecting your privacy and will only ever use the information that we collect about you lawfully (in accordance with General Data Protection Regulations 25/5/18).

Your information will be securely stored at our Clinic locations. We keep consultation forms until you have completed your treatments and we will then destroy by shredding and disposing of your information.

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal data in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you. Please contact us at [laserhqmanchester@gmail.com](mailto:laserhqmanchester@gmail.com) if you wish to make a request.

How to complain

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO’s address:

Information Commissioner’s Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Helpline number: 0303 123 1113